Address
50 S 16th St, Floor 17
Philadelphia, PA 19102

Web
www.theenergy.coop

Phone
215.413.2122

Terms & Conditions of Renewable Natural Gas from The Energy Co-op

These terms and conditions for natural gas services of Energy Cooperative Association of Pennsylvania d/b/a The Energy Co-op apply to our members enrolled in our Renewable Natural Gas program in the PGW service territory.

For the first month of service you will pay $1.8999/CCF of gas supplied by The Energy Co-op and delivered by PGW to your residence. This price indicated is only for the first month's usage and the price for each subsequent month's usage will be determined by The Energy Co-op in response to changing market conditions. These charges do not include distribution charges and the monthly customer fee of $17.25 charged and retained by PGW.

General Conditions

The Energy Co-op is licensed by the Pennsylvania Public Utility Commission to offer and supply natural gas services in Pennsylvania (License no. 2409507). The Energy Co-op sets the price you pay for the supply charges of your natural gas usage. The Commission regulates distribution or delivery prices and services. The Federal Energy Regulatory Commission regulates interstate pipeline prices and services. The Energy Co-op supplies natural gas to PGW based on your usage and PGW delivers the natural gas to you using their natural gas distribution pipelines.

Pricing

The pricing structure is a variable pricing structure with prices based on the market cost of delivering natural gas to Energy Co-op members. Prices are updated the 1st business day of the month and will be available on The Energy Co-op's website on that date. There is no maximum ceiling for the monthly pricing, and The Energy Co-op's price for natural gas may not be the lowest price available to you.

Right of Rescission

These terms begin the day you enroll in our services. The service start date will be determined by PGW, as your Natural Gas Distribution Company (NGDC). You may cancel this agreement at any time before midnight of the third business day after receiving this disclosure by contacting The Energy Co-op at (215) 413-2122. No deposits are required, and there are no incentives offered.

Natural Gas Service

The Energy Co-op agrees to sell you natural gas supply on variable month terms. These prices apply 24 hours a day and will begin on your next applicable Meter Read Date. The price indicated is only for the first month's usage and the price for each subsequent month's usage will be determined by The Energy Co-op in response to changing market conditions. The duration of these terms is month-to-month, and prices are updated the 1st business day of each month.

Billing and Payment

You will receive a single bill from PGW that will contain their charges and The Energy Co-op's charges. Payments will be due and payable to PGW according to PGW's billing schedule and policies. You are responsible for The Energy Co-op's charges, PGW's charges consistent with their filed tariffs, all applicable balancing and storage charges and for all applicable taxes. If you are exempt from sales tax, you must submit a sales tax exemption form to The Energy Co-op before any exemption can be processed.

Termination by Customer & Early Cancellation Fees

You may cancel this Agreement at any time by notifying The Energy Co-op in writing by mail or by calling us at (215) 413-2122. If you cancel this Agreement, the effective termination date will be on the next applicable meter read after PGW processes your cancellation request. The Energy Co-op does not charge early termination or cancellation fees.

Termination by The Energy Co-op

The Energy Co-op may terminate this Agreement on 30 days' written notice as a result of the following: (1) non-payment by you; (2) changes in any legislation, regulation or PGW tariff that adversely affect this Agreement; or (3) Acts of God. The effective termination date will occur on the next applicable meter read after PGW processes the cancellation request, and upon termination with The Energy Co-op, you will be returned to your PGW service.

PGW Customer Notice

a. PGW will be providing one bill for all PGW charges and The Energy Co-op charges;
b. all payments for such charges should be made to PGW;
c. any unpaid amounts shall be subject to late payment charges;
d. PGW may request a security deposit for amounts which include supply charges; and
e. PGW maintains the right to terminate service for any unpaid PGW charges or The Energy Co-op charges, pursuant to Commission regulations.

What sources will be used in Renewable Natural Gas?

The table below provides our expected renewable natural gas portfolio in 2025. This product matches 100% of your natural gas usage. The product will be made up of the following renewable resources annually.

Renewable Natural Gas Prospective 2025 Renewable Contents		
Renewable Natural Gas Source	**Renewable Percentage**	**Generation Location**
Landfill Methane Gas	100%	National

Dispute Procedures

- The Energy Co-op can be reached by mail at: 50 S 16th St, Floor 17, Philadelphia, PA 19102. Please contact The Energy Co-op at the address above or call us at (215) 413-2122.
- You may call the Pennsylvania Public Utility Commission at (800) 782-1110 or write to them at the Bureau of Consumer Service, P.O. Box 3265, Harrisburg, PA 17105-3265 if you are not satisfied after discussing your terms with The Energy Co-op.
- The Public Utility Commission's website address is www.puc.state.pa.us and more information about energy choice may be found at www.pagasswitch.com.
- The Office of Consumer Advocate's phone number is (717) 783-5048 and their website address is www.oca.state.pa.us.

Smell Gas?

LEAVE THE AREA IMMEDIATELY AND CALL PGW AT 215-235-1212 FROM A SAFE LOCATION

Need Other Information?

The Energy Co-op – we're your natural gas supplier. Call or email us if you have questions about your supply, membership, or need non-emergency assistance.

- 215.413.2122
- info@theenergy.coop
- www.theenergy.coop
- 50 S 16th St, Floor 17, Philadelphia, PA 19102

Philadelphia Gas Works (PGW) – PGW is your gas utility and distribution company. Contact PGW about service- and billing-related inquiries.

- 215.235.1000
- https://www.pgworks.com
- 1601 S Broad St, Philadelphia, PA 19148

Public Utility Commission (PUC) – the PUC is the regulatory body that regulates rates and service of public utilities and suppliers. Contact the PUC if you have questions or complaints related to your utility choices.

- 800.692.7380
- http://www.puc.pa.gov
- P.O. Box 3265, Harrisburg, PA 17105-3265

Summary

Natural Gas Supplier Information	• Energy Cooperative Association of Pennsylvania d/b/a The Energy Co-op • (215) 413-2122 • www.theenergy.coop • The Energy Co-op is licensed by the Pennsylvania Public Utility Commission to offer and supply natural gas services in Pennsylvania (License no. 2409507). • The Energy Co-op sets the price you pay for natural gas supply charges.
Natural Gas Price Structure	• Variable price structure. • The price is based on the market cost of delivering natural gas to Energy Co-op members. • The price is updated on the 1st business day of each month. • There is no maximum ceiling for the price. • Price updates will be available on The Energy Co-op's website on the first business day of the month.
Natural Gas Supply Price	• For the first month of service you will pay $1.8999 per CCF for natural gas supply charges. • The price indicated above is only for the first month's usage and the price for each subsequent month's usage will be determined by The Energy Co-op in response to changing market conditions.
Statement Regarding Savings	• The Energy Co-op's price for natural gas may not be the lowest price available to you.
Deposit Requirements	• No deposits are required.
Incentives	• No incentives are offered.
Start Date	• These terms apply the day you enroll. The service start date will be determined by PGW, your Natural Gas Distribution Company (NGDC).
Duration / Length	• The duration of these terms is month-to-month. • The customer may terminate their service with The Energy Co-op at any time. • The customer can terminate their service with The Energy Co-op by notifying The Energy Co-op in writing by mail or by calling at (215) 413-2122. • The Energy Co-op may terminate this Agreement on 30 days' written notice as a result of the following: (1) non-payment by you; (2) changes in any legislation, regulation or PGW tariff that adversely affect this Agreement; or (3) Acts of God. • The effective termination date will be on the next applicable meter read after PGW processes the cancellation request.
Cancellation / Early Termination Fees	• There are no cancellation or early termination fees