



Pricing, Delivery, Service, and Payment Options from  
**Superior Plus Energy Services** (formerly Kelley Energy)  
available only to Members of The Energy Cooperative

### Pricing

- **Floating Daily Rate:** Supplier's price per gallon to Energy Co-op members is set at a fixed margin of **\$0.48** over the average daily wholesale price (based on comparable market indices). This price is conveyed to Supplier and posted every business day on The Energy Co-op's [website](#) for your reference.
  - Members receiving will call deliveries will get the price the day they call.
  - Members signed up for automatic delivery will receive the price on the day the fuel is delivered.

### Delivery

- Automatic: Upon credit check and approval.
- Will-call: **Deliveries must be scheduled a minimum of 48 hours in advance. There is a 150 gallon minimum purchase for will-call deliveries**
- Deliveries are made Monday – Saturday, excluding holidays

### Office Hours

Monday – Saturday, 8am – 5pm

Emergency Service is available 24 hours a day, 7 days

### Service

Service contract is \$189.95, which includes the \$10.00 Energy Cooperative discount. Service plans are available to any members who utilize automatic delivery service. Superior uses a flat rate billing service for any members who do not have a service plan. Call for details!

### Payment

- **C.O.D.** – A payment procedure whereby services are paid upon the delivery of oil or other goods.
- **Credit card** – Upon credit check and approval, members may choose to have deliveries or budget payments automatically charged to a credit card. Supplier accepts MasterCard, VISA and Discover.
- **Standard Billing** – Upon credit check and approval, member is invoiced following a delivery or service and payment is expected to be remitted within established parameters, or else members may be subject to penalties.
- **Budget Payment Plan** – Upon credit check and approval. A payment procedure whereby the member, in anticipation of using a specific amount of home heating oil over a set period of time (generally the duration of the heating season or longer) pays monthly installments established at the onset of that set period.
- **LIHEAP** – Supplier will honor LIHEAP arrangements.

---

The Energy Cooperative 1528 Walnut Street, Suite 2100, Philadelphia, PA 19102 [www.TheEnergy.Coop](http://www.TheEnergy.Coop)  
(p) 215 413 2122 (f) 215 413 2140 (e) [ecapstaff@TheEnergy.Coop](mailto:ecapstaff@TheEnergy.Coop)

LAST UPDATED: 3/2/2010